



LyonCityCard, Lyon's leisure and culture pass

LYONCITYCARD GENERAL TERMS AND CONDITIONS

The LyonCityCard is for personal use and reserved for individual customers. It must not be transferred under any circumstances. In order to be valid, the mini-guide accompanying the card must bear the holder's name and the validity date in the space provided. If incorrect or incomplete information, or no date, is shown on the card, the customer may be refused access to the activities. The validity date to be completed is the day when the customer uses the card for the first time.

The customer must check the opening times and dates of each site accessible with the card. Temporary exhibitions at partner museums are accessible with the LyonCityCard. However, it does not include guided tours and workshops sometimes organised in the museums. It allows one entrance only to each attraction.

Opening hours are subject to modification and should be checked with the Tourist Office. Information included in the guide accompanying the LyonCityCard corresponds to information provided at the time the document was produced. The Tourist Office shall not be held liable for any modifications.

Any closures (strikes, public holidays, etc.) and special free offers that may occur at establishments accessible with the LyonCityCard shall not give rise to an extension of the duration of the card, nor to a refund of one or more days.

In the event of theft, loss or incorrect use, the LyonCityCard shall not be refunded.

LYONCITYCARD JUNIOR

This card is exclusively intended for children aged 4 to 15 years old. It entitles the holder to the same services as the adult LyonCityCard, but it shall not be issued unless an adult card is purchased at the same time.

Service providers have the right to refuse free access with the LyonCityCard junior if the holder is unable to provide proof of age.

STUDENT

Students benefit from a discounted price on presentation of a valid student card.

PROMOTIONAL OFFERS

The LyonCityCard keeps pace with news in the city of Lyon and special promotional offers may be included with the card. Ask the Tourist Office about any current offers.

ACCESS TO LYON'S PUBLIC TRANSPORT

The LyonCityCard provides access to all bus, metro, funicular and tramway lines, as well as park-and-ride facilities, in Lyon, around the clock and for the entire duration of the card. The pass is valid for 24, 48, 72 or 96 hours. It must be validated as of first use and for each connection in order to remain valid.

Lyon Tourist Office and Convention Bureau shall not be held liable for any technical incidents or strikes affecting public transport.

VELO'V

The general terms and conditions of use and access for the Vélo'v bike rental service are available from Lyon Tourist Office and Convention Bureau, and Vélo'v.

LYONCITYCARD RHÔNEXPRESS

The return ticket between the airport and Lyon is valid for one year as of the date of purchase. The General Terms and Conditions of Sale are available from Rhôneexpress.